

Supergym Holdings Limited - Gym – Terms & Conditions of Membership

Effective Date: tbc

These Terms & Conditions govern the use of Supergym Holdings Gym facilities, services, and memberships. By accessing the gym or purchasing any service, you agree to be bound by these terms.

1. Membership Agreement

By signing up or making payment, you:

- Confirm that all information provided is accurate
- Agree to comply with all gym rules and policies
- Accept full responsibility for your use of the facility

Membership is personal and **non-transferable**.

2. Eligibility & Health

- Members must be **18 years or older**
- Requires parental/guardian consent if under 16 or 17 years old
- You confirm that you are medically fit to participate in physical activity
- You agree to consult a medical professional before starting any exercise program if unsure

Participation is at your own risk.

3. Use of Facilities

Members agree to:

- Use equipment responsibly and as instructed
- Wipe down equipment after use
- Return weights and equipment to designated areas
- Follow all posted gym rules and staff instructions

Supergym Holdings reserves the right to refuse access or remove any member for misconduct of any kind.

4. Personal Belongings

- Members are responsible for their personal belongings
 - Lockers (if provided) are for temporary use only
 - Supergym Holdings is **not liable for loss, theft, or damage** to personal items
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5. Membership Access & Security

- Entry may require check-in via membership system
- Members must not share access with non-members
- Unauthorised access may result in immediate termination

CCTV may be in operation for safety and security.

6. Payments & Billing

All payments are governed by the Supergym Holdings Refund, Cancellation & Billing Policy.

By purchasing a membership, you:

- Authorise Supergym Holdings to charge your payment method
 - Agree to recurring billing where applicable
 - Accept that fees are non-refundable except where stated
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7. Cancellations

- Membership cancellations must follow the stated notice period
 - Access continues until the end of the paid billing cycle
 - No refunds are issued for unused time
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8. Personal Training & Classes

- Sessions must be booked and attended as scheduled
 - Late cancellations or no-shows will result in loss of session
 - Trainers may adjust sessions based on safety and ability
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9. Code of Conduct & Anti-Harassment Policy

Supergym Holdings is committed to providing a safe, respectful, and inclusive environment for all members and staff.

The following behaviour is strictly prohibited:

- Harassment, intimidation, or discrimination of any kind
- Unwanted physical contact or inappropriate behaviour
- Verbal abuse, threats, or offensive language
- Sexual harassment, including unwelcome comments, gestures, or advances
- Bullying, stalking, or persistent unwanted attention

This applies to all interactions within the gym, including:

- In-person conduct
- Communication with staff or members
- Social media interactions related to Supergym Holdings

Any member found in violation of this policy may face:

- Immediate suspension or termination of membership without refund
- Removal from the premises without refund
- Further action where necessary

All reports will be treated seriously and handled with discretion.

Supergym Holdings reserves the right to take appropriate action to protect the safety and wellbeing of its members and staff.

10. Health & Safety

- Members must follow all safety guidelines
- Report any injuries or equipment faults immediately
- Proper attire, including appropriate footwear, is required

11. Limitation of Liability

To the fullest extent permitted by law, Supergym Holdings shall not be liable for:

- Any injury, illness, or accident resulting from use of the facility
- Loss or damage to personal property
- Indirect or consequential losses

Members use the facility entirely at their own risk.

12. Indemnity

You agree to indemnify and hold harmless Supergym Holdings, its owners, staff, and affiliates from any claims, damages, or liabilities arising from:

- Your use of the gym
 - Breach of these Terms & Conditions
 - Negligent or improper use of equipment
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13. Facility Maintenance & Downtime

- Supergym Holdings may temporarily close areas or equipment for maintenance
 - No refunds or compensation will be provided for temporary unavailability
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14. Changes to Services & Fees

- Supergym Holdings reserves the right to:
 - Adjust pricing
 - Modify services or operating hours
 - Members will be notified of significant changes where possible
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15. Privacy

All personal data is handled in accordance with the Supergym Holdings Privacy Policy.

16. Termination of Membership

Supergym Holdings reserves the right to terminate membership without refund if:

- Terms are breached
 - Payments are overdue
 - Behaviour is deemed unsafe or inappropriate
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17. Governing Law

These Terms & Conditions are governed by the laws of Jamaica.

18. Acceptance of Terms

By signing up, making a payment, or using the facility, you confirm that:

- You have read and understood these Terms & Conditions
 - You agree to be legally bound by them
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Contact Information

Email: tbc

Phone: +1 (876) 801 6151

Supergym Holdings Gym

"One Love. One Gym. No Mercy."